

GENERAL INFORMATION & TERMS AND CONDITIONS OF SALE

Company Policy

Adjustoform Products Ltd are completely dedicated to your total satisfaction. If you have any suggestions or comments, please email us at sales@adjustoform.com.

Our Contact details:

Adjustoform Products Ltd
Unit 4, Connect 10
Foster Road
Ashford
Kent
TN24 0FE
United Kingdom
Phone:01233 625 227
Fax: 01233 612 352
Email: sales@adjustoform.com
VAT Reg No: GB661 9649 96-000

Making A Purchase

Making a purchase could not be easier. Just browse through our online catalogue clicking on any items that you wish to buy and placing them into the shopping basket. You can check the items in your basket and amend as necessary by clicking the 'View/update your basket' link at the top right of the page at any time. After you have finished your selection, click on "Proceed to checkout" link and you will then be asked for a few details that we need in order to be able to satisfy the order.

We accept credit card payment by Visa, Mastercard, and Switch.

We do not charge for any item until it is ready to ship. If for any reason we are unable to deliver your complete order we will send you an e-mail advice and you can let us know if you would still like to receive the particular item.

Shipping and Handling

On receipt of your order we will send you an e-mail confirmation. A further e-mail will be sent to you when your order is ready for despatch. All prices include Shipping.

We will normally despatch to you within 12 working days from receipt of your order. If a longer lead time is envisaged, we will advise you at the time of confirmation of your order. Overseas Customers: we are delighted to make arrangements for worldwide delivery in any quantity, small or large. Please contact us on sales@adjustoform.com and we will provide you with a quotation.

Tax Charges

All prices include 20% VAT

Credit Card Security

All credit card numbers are encrypted in the software when the order is placed using 128 bit encryption. They are only decrypted after they reach our computer. They are not held in clear text on any web site.

Guarantee

We guarantee your satisfaction. All our products come with a 2 year warranty on defective parts or manufacture.

Reaching Us

If you need to reach us, please email us on sales@adjustoform.com, alternatively, you can call on 01233 625 227, or fax us on 01233 612 352 or write to us at Unit 4, Connect 10, Foster Road, Ashford, Kent, TN24 0FE

Privacy Policy

Adjustoform Products Ltd do not disclose buyers' information to third parties. Cookies are used on this shopping site to keep track of the contents of your shopping cart once you have selected an item and to store delivery address.

Refund & Returns Policy

We hope you're going to be satisfied with your order, but if you are not happy for any reason we will accept the return of goods within 14 days from receipt, for replacement or refund.

If the item is simply not required, you will be responsible for returning the item to us and for the cost of return delivery.

If you are returning any item for any reason, please contact us on 01233 625 227 or e-mail us at sales@adjustoform.com.

Cancellation Policy

If you wish to cancel your order then please contact us on 01233 625 227 or e-mail us at sales@adjustoform.com.

If the goods have not been despatched, then we will refund your order in total. If the goods have been despatched, we will ask you to return the goods and you will be responsible for the cost of the return delivery.

Please note that goods will only be accepted with prior notification.